

## **Advice & Information**

Citizens Advice Exeter. The EDKPA funds a service provided by Citizens Advice Exeter for an expert benefits adviser to advise on all aspects of claiming benefits specifically for people suffering from kidney diseases.

An appointment can be made by contacting our secretary Joanne who will pass your details to the adviser. The adviser will then contact you, from a withheld number, to arrange a telephone appointment for advice. In some cases, a face-to-face appointment may be made if telephone is not suitable. Joanne can also suggest other organisations that may be able to assist.

The National Kidney Federation has a free telephone helpline on 0800 169 09 36 where you can speak to an advisor on all aspects of life as a kidney patient from medical to social issues. They have a very extensive range of over 100 information leaflets which they can send to you and which are available to download from their website at www.kidney.org.uk.

Kidney Care UK has an excellent website with lots of help and up to date information. They can also provide the services of a South West based Advocacy Officer who can support and help with applications for grants etc. The EDKPA are working in partnership with Kidney Care UK to provide financial support where needed. They can be contacted on 01420 541424, or online at www.kidneycareuk.org.

The EDKPA can help you regularly in the future if you become a member. It's free, but we need you to complete a <u>Membership application form</u>, including your email address please.

Contact Joanne Robbins at admin@edkpa.org.uk or <a href="Click here">Click here</a> to read more about the grant application process





